



Fundación Colombiana de
leucemia y linfoma

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SEBAS

Solución y Evidencia de
Barreras de Acceso en Salud

Solution and Evidence of
Healthcare Access Barriers

Octubre 28 de 2022 - Marraquesh

What is SEBAS?



It is a technological application developed to record or report access barriers to healthcare services, presented by patients with Leukemia, Lymphoma or Multiple Myeloma, in Colombia.

Background

- In Colombia we have great health coverage.
- 98% of the population is insured to the health system.
- However, there are great challenges for access to health services, mainly for the poorest population and those in rural areas, who most often have low opportunity in access to health care.



Background

- One of our main problems is precisely the inequity in access to health services.
- Currently, the government is proposing a reform to our health system.
- With this scenario, it's important to know what the main difficulties of patients are, and collect evidence that can be used for decision-making in health.



APP



Is an App that patients can download from the PlayStore or AppStore

It can also be accessed through our website



Registration in SEBAS

The registration is done with personal data such as name, ID, email, cell phone number and other data.

After that, the patient registers his access barrier to health services, for example, delay in the delivery of his medications.

Documents can be attached if necessary.



Barrier management process

The report of the barrier arrives immediately to the mail of our lawyer. She manages the case following an established step by step.

First, communication is established with the patient's insurer, then with the surveillance and control entity, then if it's not resolved it's published on social networks, and finally, we go to the mass media. If the case it's not resolved, the process is repeated.

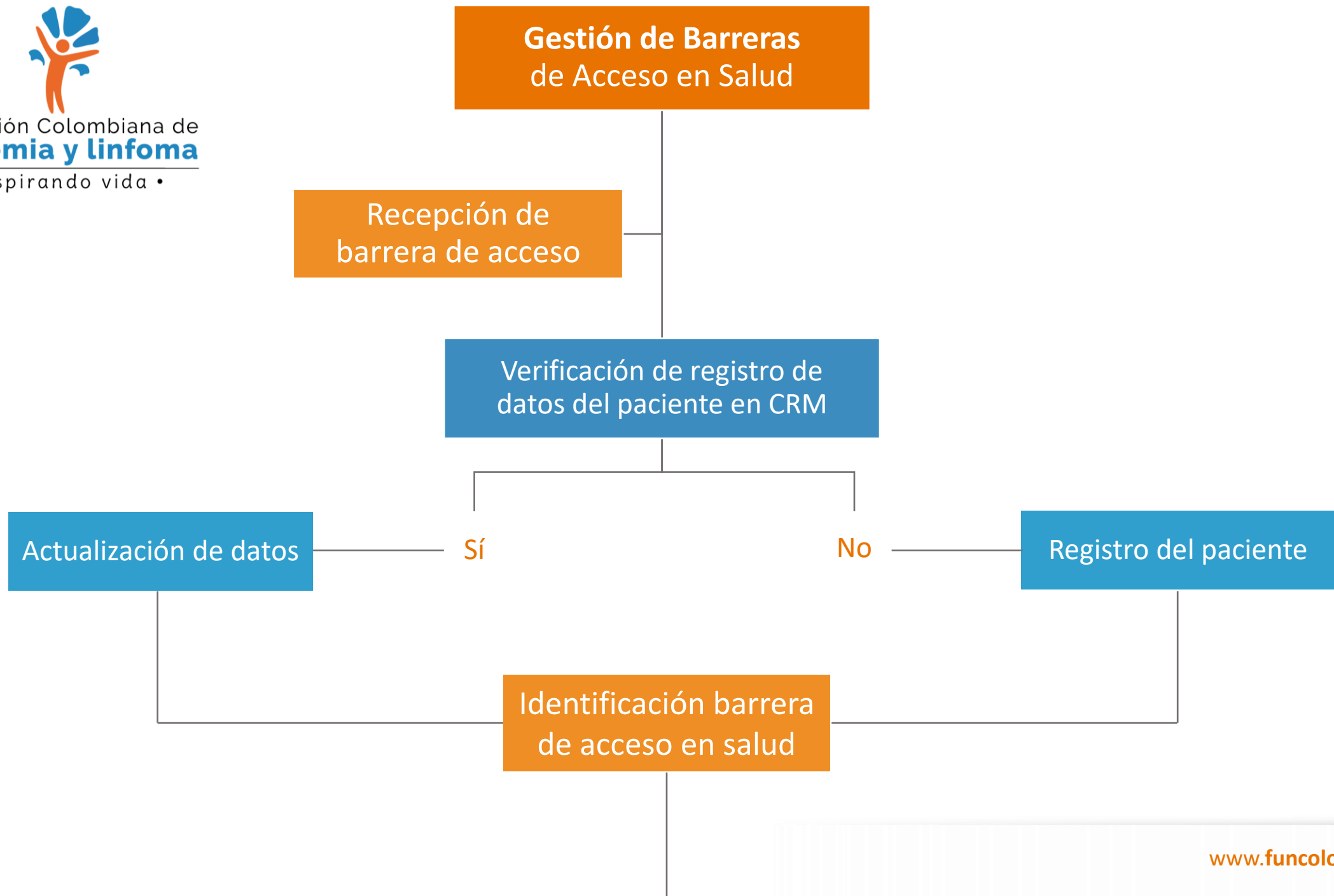
The patient can check the status of their access barrier, whenever they want, by entering the application or by entering their email.

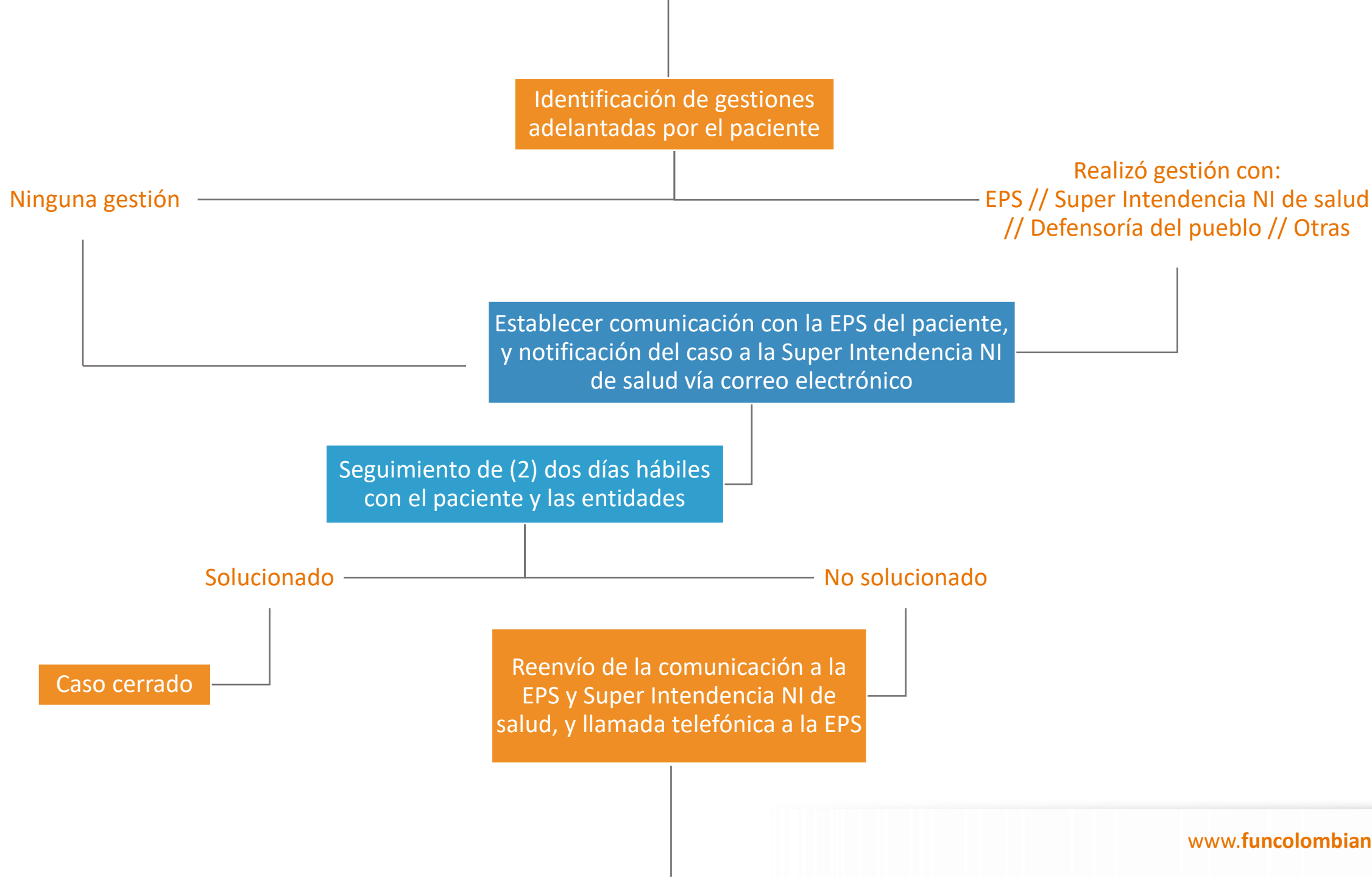
There appear the steps taken and if the case is open or closed.

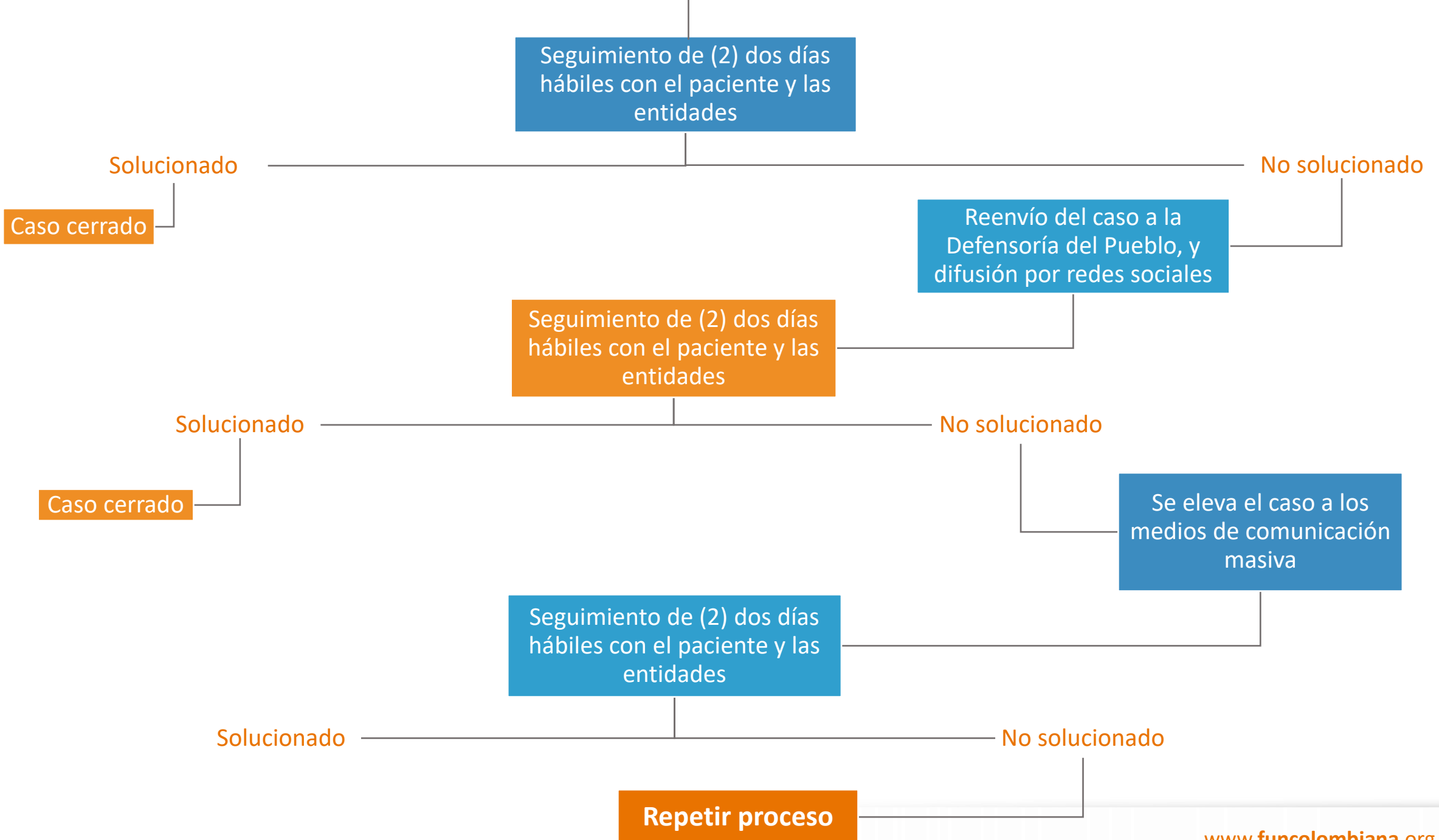


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What else does SEBAS offer?

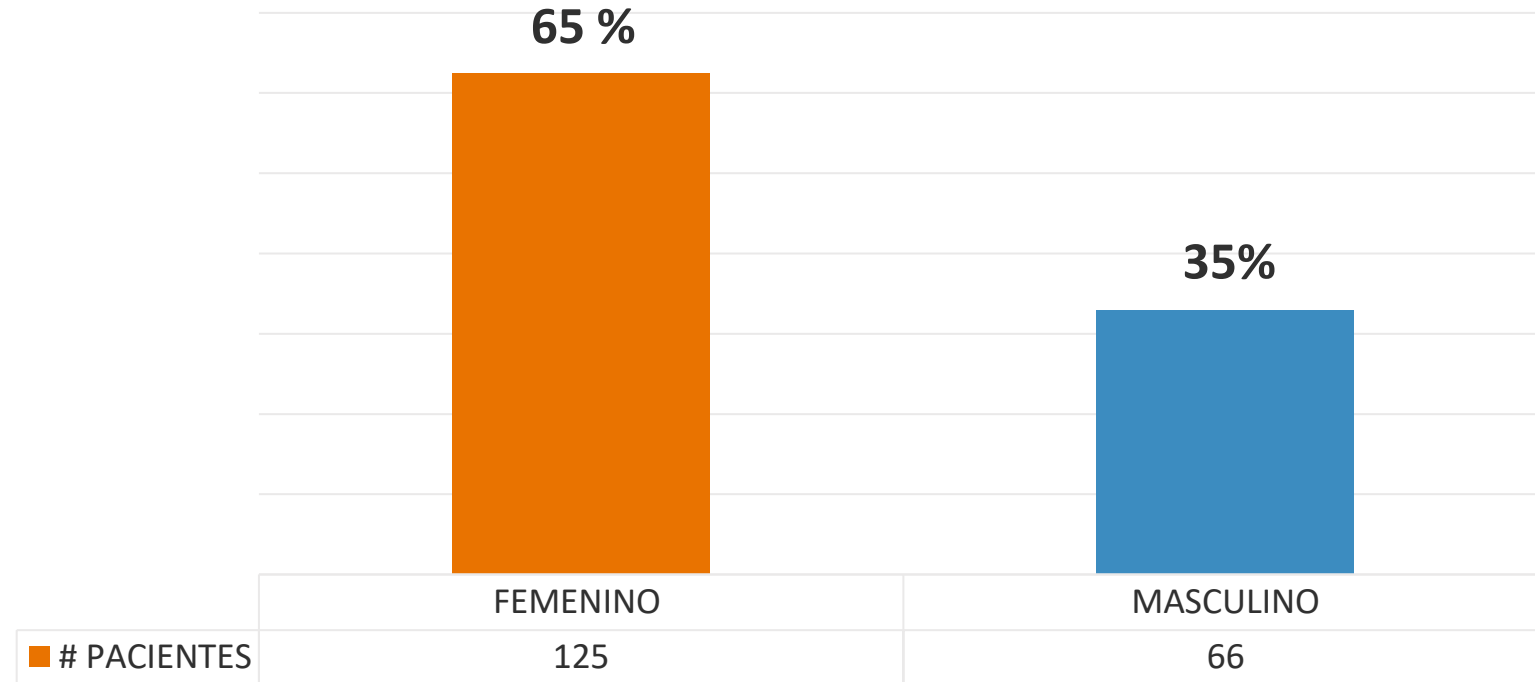
Additionally, SEBAS provides the patient with educational information about their health duties and rights through brochures and animated videos, with the aim of providing tools to patients and caregivers so that they know their rights and the enforcement mechanisms for their compliance.



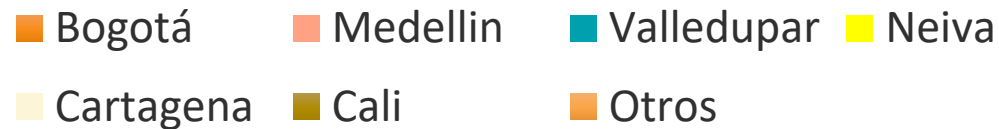
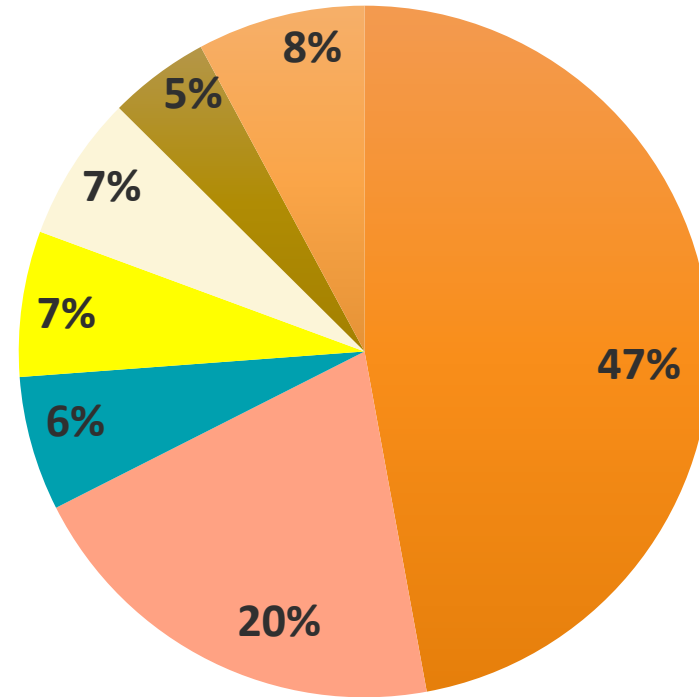
Case report year 2022

N. of patients	N. of barriers	Legal Advice
191	201	22

Socio demographic data: Gender

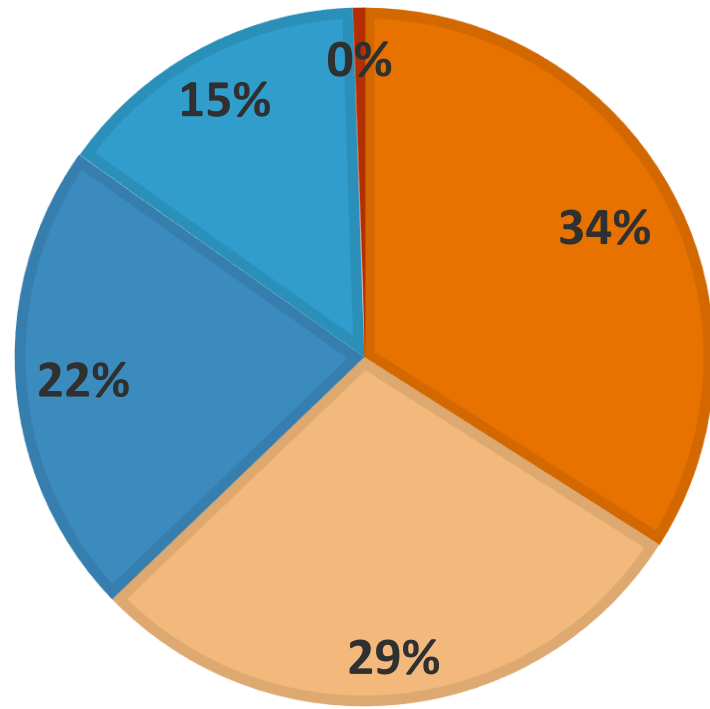


Socio demographic data: Place of residence



CIUDAD	# PACIENTES
Bogotá/Cundinamarca	90
Medellín	39
Valledupar	12
Neiva	13
Cartagena	13
Cali	9
Otros	15
TOTAL	191

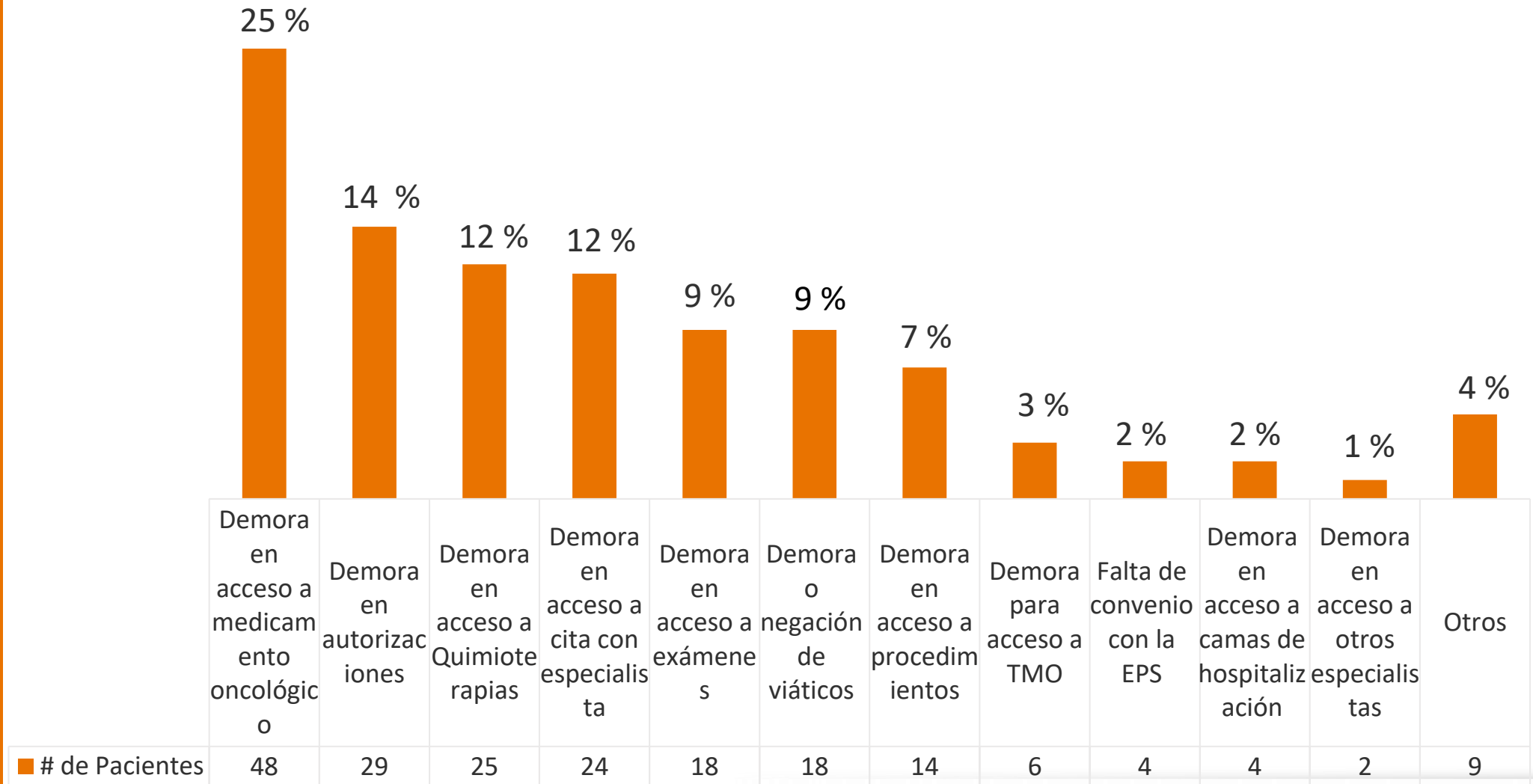
Diagnosis



- Linfomas
- Leucemias agudas
- Leucemias Crónicas
- Mieloma múltiple
- Síndrome Mielodisplásico

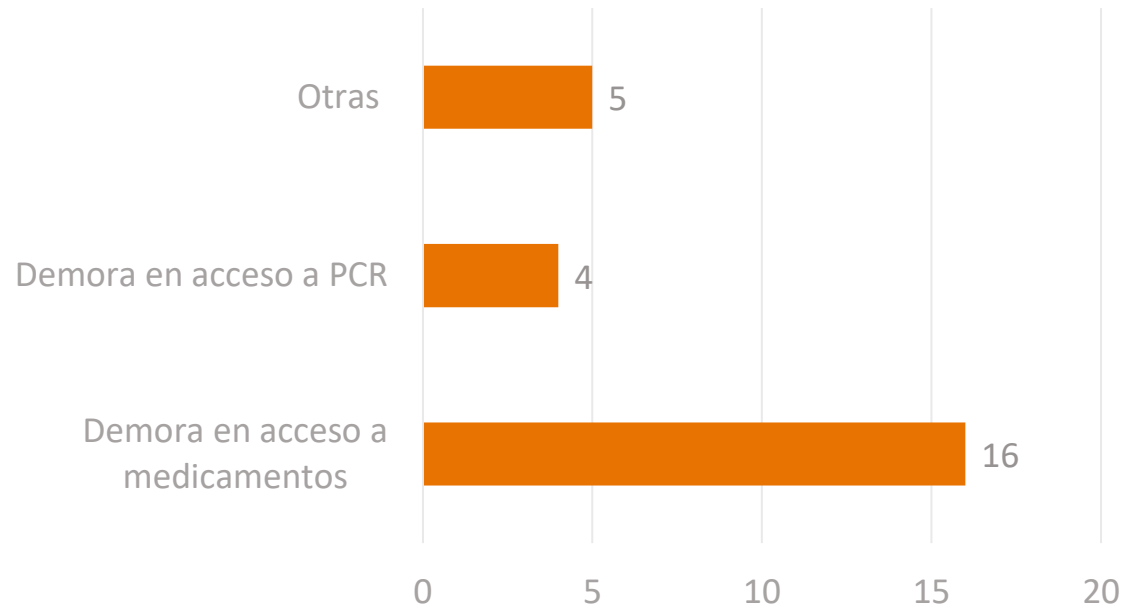
DX	# DE PACIENTES
Linfomas	65
Leucemias agudas	55
Leucemia Crónica (CML:19)	42
Mieloma múltiple	28
Síndrome mielodisplásico	1
TOTAL	191

Access barriers



LMC access barriers

19 patients – 25 barriers

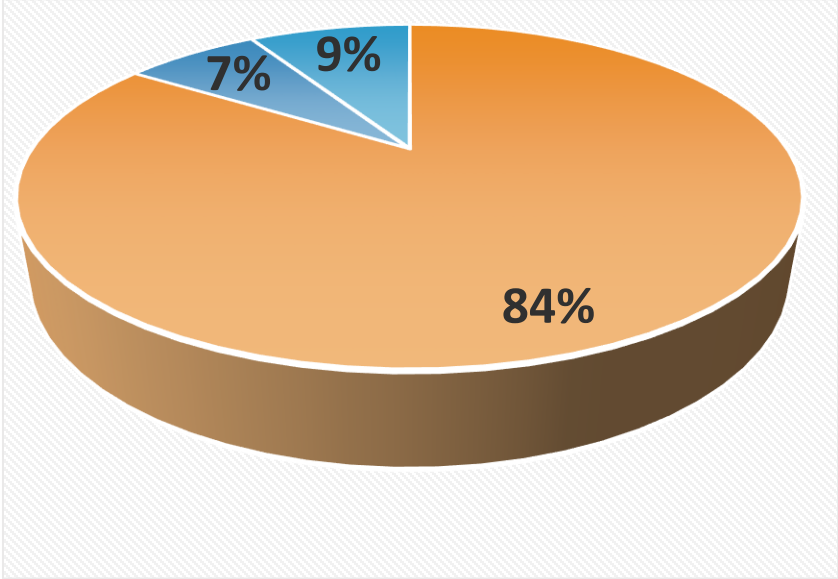


Barriers	N. Of patients
Delay in access to medicines	16
Delay in Access to PCR	4
Others	5

Some patients have more than one barrier

Response times

# DE DAYS	# OF BARRIERS
0 a 1	37
2 a 3	64
4 a 5	68
6 a 7	14
8 o más	18
TOTAL	201



Most cases (84%) are resolved in a maximum of 5 days

Next steps

- ❖ Disseminate the App more widely so that more patients can use it.
- ❖ Improve opportunity in patient access to health services.
- ❖ Prepare reports and present the findings in discussion forums, to contribute to the incidence of public policy.



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¡Thanks!

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President

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